

Corporate Scorecard Report for 11/12 Quarterly Cabinet

(Organisation Summary)

Mar-2012

Objective	Measure		Frequency	Polarity	Result 2010/11	Year End Target 2011/12	Latest Data		Operational Comments
	Ref	Description					Target	Result	
Cabinet Measures									
Adults	NI 125	Achieving independence for older people through rehabilitation/ intermediate care	Monthly	High	76.80%	78.30%	78.30%	74.40%	Performance dropped below target in March. The measure involves relatively small numbers, therefore, it is susceptible to fluctuations. In March, there were 5 patients who had subsequently died and 3 patients that were unable to be traced – these 8 clients equate to 10% of the March cohort for this measure. In April 2012, performance did go back up to 82.9%
	NI 130	Social care clients receiving Self Directed Support (Direct Payments and Individual Budgets)	Monthly	High	40.70%	60.00%	60.00%	45.50%	Whilst there has been some improvement on this measure through the year, it has fallen short of the target figure. A‘Personal Budget Eligible’ marker has now been set up on the database system and a revised support plan has been devised that will help to better identify personal budgets eligible service users.
	NI 131	Delayed transfers of care from hospitals	Monthly	Low	10.00 number	10.00 number	10.00 number	8.70 number	This is an improvement on last year's performance of 10.0. The rate attributable to adult social care is only 0.3.
	NI 132	Timeliness of social care assessment	Monthly	High	80.00%	88.00%	88.00%	92.80%	Increased by 0.1 percentage points. This measure has exceeded target. This is a significant improvement in performance from the previous year, outturn for 10/11 was 79.5%

Corporate Scorecard Report for 11/12 Quarterly Cabinet

(Organisation Summary)

Mar-2012

Objective	Measure		Frequency	Polarity	Result 2010/11	Year End Target 2011/12	Latest Data		Operational Comments
	Ref	Description					Target	Result	
Cabinet Measures									
	NI 133	Timeliness of social care packages	Monthly	High	90.40%	93.00%	93.00%	93.80%	Increased by 0.3 percentage points. Indicator has exceeded target. This is an improvement on 2010/11 performance of 90.4%
	NI 135	Carers receiving needs assessment or review and a specific carers service, or advice and information	Monthly	High	10.20%	28.00%	28.00%	35.45%	Due to a major push on carers assessments being completed figures made a significant rise in the second half of 10/11. This continued into 2011/12 and as a result we have exceeded ambitious target set for this measure compared to 10/11 outturn. Occupational Therapists at frontline have also being leading carers assessments which further boosted the numbers.
	NI 141	Percentage of vulnerable people achieving independent living	Quarterly	High	72.51%	65.00%	65.00%	73.45%	There have been a large number of evictions this quarter, a reflection of the volatile nature of some service users using our accommodation services. Nevertheless a high number of people continue to be supported to make the move into their own independent accommodation.
	NI 142	Percentage of vulnerable people who are supported to maintain independent living	Quarterly	High	99.13%	98.70%	98.70%	98.43%	This figure has risen slightly since the last quarter indicating that long term and floating support services continue to be very successful at helping vulnerable people to live independently.

Corporate Scorecard Report for 11/12 Quarterly Cabinet

(Organisation Summary)

Mar-2012

Objective	Measure		Frequency	Polarity	Result 2010/11	Year End Target 2011/12	Latest Data		Operational Comments
	Ref	Description					Target	Result	
Cabinet Measures									
	NI 145	Adults with learning disabilities in settled accommodation	Monthly	High	35.33%	45.00%	45.00%	52.90%	Learning Disability reviews were highlighted as a priority which led to this indicator exceeding its target ahead of the end of the reporting year. A data housekeeping project undertaken by the Team Support Service also had a big impact on the indicator.
	NI 146	Adults with learning disabilities in employment	Monthly	High	6.28%	6.90%	6.90%	7.00%	The upturn in performance seen towards the end of the previous quarter continued to see this measure exceed its target.
Children & Families	NI 19	Rate of proven re-offending by young offenders	Quarterly	Low	Not Recorded	1.06 number	1.06 number	0.85 number	a) the cohort of young people used is all young people who received an outcome during January – March 2011 and tracking them quarterly for one year. The frequency rates are calculated using all young people in the cohort and based on the rate of reoffending at 3mths, 6mths, 9mths and 12mths. Based on a cohort of 107 individuals
	NI 59	Initial assessments for childrens social care carried out within 7 working days of referral	Quarterly	High	56.00%	75.00%	75.00%	52.20%	This relates to the percentage of IA signed off by manager within 7 working days for the 12 month period from 1/4/2011 - 31/12/2012 The percentage signed off within 10 working days is 61.2%

Corporate Scorecard Report for 11/12 Quarterly Cabinet

(Organisation Summary)

Mar-2012

Objective	Measure		Frequency	Polarity	Result 2010/11	Year End Target 2011/12	Latest Data		Operational Comments
	Ref	Description					Target	Result	
Cabinet Measures									
	NI 60	Core assessments for childrens social care that were carried out within 35 working days of their commencement	Quarterly	High	63.00%	70.00%	70.00%	60.60%	This relates to the percentage of CA signed off by managers within 35 working days for the period 1/4/2012-31/3/2012
	NI 63	Stability of placements of looked after children: length of placement	Quarterly	High	70.00%	85.00%	85.00%	62.10%	Outturn as per the statutory SSDA903 return
	NI 64	Child protection plans lasting 2 years or more	Quarterly	Low	2.00%	5.00%	5.00%	2.63%	This is an accumulated figure for 1/4/2011 - 31/03/2012, of 190 plans that ceased within the year 5 were over 2 years. You do not want too many children on child protection plans for long periods as it suggests drift, the data reported illustrates no drift in cases.
	NI 65	Children becoming the subject of a Child Protection Plan for a second or subsequent time	Quarterly	Low	13.00%	15.00%	15.00%	11.11%	This relates to the % of children that became subject to a plan for a second or subsequent time between 1/1/2012 and 31/03/2012. This figure suggests that plans are effective in the longer term in keeping children safe in Cheshire East after the risks have been reduced.
	NI 67	Child protection cases which were reviewed within required timescales	Monthly	High	100.00%	100.00%	100.00%	100.00%	

Corporate Scorecard Report for 11/12 Quarterly Cabinet

(Organisation Summary)

Mar-2012

Objective	Measure		Frequency	Polarity	Result 2010/11	Year End Target 2011/12	Latest Data		Operational Comments
	Ref	Description					Target	Result	
Cabinet Measures									
	NI 68	Referrals to childrens social care going on to initial assessment	Quarterly	High	79.00%	100.00%	100.00%	76.70%	Relates to the period 1/4/2011 - 31/03/2012. The final figure for the CIN return may change slightly
	NI 71	Children who have run away from home/care overnight		Low	671 number	671 number	671 number	342 number	This is an adaptation of the scored definition of NI 71 and relates to the numbers of individuals that have been reported in the year. 2010/11 figures related to the number of incidents, which were substantially higher as there are a number of individuals with multiple incidents. Not all of these individuals are Cheshire East residents. There is a separate work group looking at missing children and an extensive report is produced which is fed into the Local Safeguarding Children Board.
	NI 72	Achievement of at least 78 points across the Early Years Foundation Stage with at least 6 in each of the scales in Personal Social and Emotional Development and Communication, Language and Literacy		High	68.00%	71.90%	71.90%	Not Updated	Early data available in July

Corporate Scorecard Report for 11/12 Quarterly Cabinet

(Organisation Summary)

Mar-2012

Objective	Measure		Frequency	Polarity	Result 2010/11	Year End Target 2011/12	Latest Data		Operational Comments
	Ref	Description					Target	Result	
Cabinet Measures									
	NI 73	Achievement at level 4 or above in both English and Maths at Key Stage 2 (Threshold)		High	81.00%	85.00%	85.00%	Not Updated	Data currently being collated and should be available by end July
	NI 75	Achievement of 5 or more A*-C grades at GCSE or equivalent including English and Maths (Threshold)		High	59.70%	67.80%	67.80%	64.70%	Relates to 2010-11 results. Results for this years cohort will be available in August
	NI 79	Achievement of a Level 2 qualification by the age of 19		High	80.30%	86.00%	86.00%	Not Updated	Data not due until August
	NI 80	Achievement of a Level 3 qualification by the age of 19		High	57.60%	63.00%	63.00%	Not Updated	data not due until August
	NI 111	First time entrants to the Youth Justice System aged 10 to 17	Quarterly	Low	204 number	198 number	198 number	188 number	relates to the period 1/4/2011 - 31/1/2012
	NI 112	Under 18 conception rate		None	29.40%	Not Set	Not Set	28.40%	This is the latest DfE figure provided in May and relates to 2010 and Q1 2011 data. These figures compare to 34.1% nationally and 38.8% across the NW authorities
	NI 117	16 to 18 year olds who are not in education, training or employment (NEET)	Quarterly	Low	5.80%	4.90%	4.90%	5.00%	Figure relates to Feb 2012 - March are not yet available.

Corporate Scorecard Report for 11/12 Quarterly Cabinet

(Organisation Summary)

Mar-2012

Objective	Measure		Frequency	Polarity	Result 2010/11	Year End Target 2011/12	Latest Data		Operational Comments
	Ref	Description					Target	Result	
Cabinet Measures									
HR & OD	BV012	Working days lost due to sickness absence (cumulative)	Monthly	Low	8.19 days	9.00 days	9.00 days	9.16 days	Managing attendance is being treated as a priority by the Council. Although the sickness level of 9.16 days is only slightly higher than the regional figure for comparable Councils (9.15) and is lower than that reported by the Chartered Institute of Personnel & Development for public service employers of 5000 people or more (9.6) it is felt to be unacceptably high. Reports giving a thorough review of sickness over the last 12 months have been received by Cabinet/CMT and Corporate Scrutiny Committee. An updated action plan for improvement is being developed and will be kept under review.
Places & Organisation al Capacity	NI 154	Net additional homes provided		High	466 number	700 number	700 number	577 number	For the period 01/04/11 to 31/03/12 there had been 762 completions, 74 of these were extra care. During the same period there have been 111 losses, through conversion, change of use or demolition. Giving a total of 577 net dwellings (not incl. the extra care dwellings).

Corporate Scorecard Report for 11/12 Quarterly Cabinet

(Organisation Summary)

Mar-2012

Objective	Measure		Frequency	Polarity	Result 2010/11	Year End Target 2011/12	Latest Data		Operational Comments
	Ref	Description					Target	Result	
Cabinet Measures									
	NI 155	Number of affordable homes delivered (gross)	Quarterly	High	290 number	300 number	300 number	247 number	247 new affordable homes delivered in 2011/12 against a target of 300. Three Homes and Communities Agency funded schemes did not complete in 2011/12 as originally anticipated. These would have delivered a further 61 units. We anticipate these 61 units will complete in 2012/13 and will count towards the total compeltions for that year.
	NI 157a	Processing of planning applications as measured against targets for major application types	Quarterly	High	60.71%	67.00%	67.00%	31.30%	Performance remains steady across all four quarters (between 31 and 40%), but has not improved as much as expected. Lack of legal resources somewhat inhibits improving performance in this area (as a rule, ‘major’ applications tend to have legal agreements attached to them. As such, the speed these types of application are dealt with is dependent on quick legal input). Nevertheless, performance must improve in this area to a level where we reach the National Target figure (60%) and steps are in place to ensure a significant improvement in Quarter 1.

Corporate Scorecard Report for 11/12 Quarterly Cabinet

(Organisation Summary)

Mar-2012

Objective	Measure		Frequency	Polarity	Result 2010/11	Year End Target 2011/12	Latest Data		Operational Comments
	Ref	Description					Target	Result	
Cabinet Measures									
	NI 157b	Processing of planning applications as measured against targets for minor application types	Quarterly	High	68.80%	83.00%	83.00%	51.70%	The Council's performance in this area continues to improve quarter by quarter (from 19.33% in Quarter 1 to 51.7% in Quarter 4) as expected and predicted previously. This is despite the fact that Quarter 4 saw officers clearing out their old cases in preparation to ensure they return to 'normal' performance (80%) in Q1 of 2012-13.
	NI 157c	Processing of planning applications as measured against targets for other application types	Quarterly	High	80.88%	89.00%	89.00%	69.60%	The Council's performance in this area continues to improve quarter by quarter (from 23.6% in Quarter 1 to 69.6% in Quarter 4) as expected and predicted previously. This is despite the fact that Quarter 4 saw officers clearing out their old cases in preparation to ensure they return to 'normal' performance (80%) in Q1 of 2012-13.
	NI 168	Principal roads where maintenance should be considered		Low	5.00%	5.00%	5.00%	6.00%	The network has suffered over the previous two winters from significant levels of deterioration, this has materialised in a percentage increase in the length of road requiring immediate maintenance from a steady state for the previous 4 years.

Corporate Scorecard Report for 11/12 Quarterly Cabinet

(Organisation Summary)

Mar-2012

Objective	Measure		Frequency	Polarity	Result 2010/11	Year End Target 2011/12	Latest Data		Operational Comments
	Ref	Description					Target	Result	
Cabinet Measures									
	NI 169	Non-principal roads where maintenance should be considered		Low	11.00%	11.00%	11.00%	11.00%	This represents the B and C road network and shows no movement in the performance for this year however the overall trend is the network is in a managed decline. Again the network is suffering the after effects of the previous two winters. The halt in the downward trend can be attributed to the additional highway investment funding provided last year to combat the more seriously damaged areas of the network.
	NI 182	Satisfaction of businesses with local authority regulation services		High	85.00%	90.00%	90.00%	83.00%	End of year performance is down on target. Mainly due to a number of factors including a lower sample survey than required 152/195. Overall face value returns indicate that the service is rated highly for fairness and helpfulness.
	NI 188	Adapting to climate change		High	0.00%	2.00%	2.00%	0.00%	Adaptation Strategy not yet developed. Reduction in resources has affected ability to progress NI 188.

Corporate Scorecard Report for 11/12 Quarterly Cabinet

(Organisation Summary)

Mar-2012

Objective	Measure		Frequency	Polarity	Result 2010/11	Year End Target 2011/12	Latest Data		Operational Comments
	Ref	Description					Target	Result	
Cabinet Measures									
	NI 191	Residual household waste per head	Quarterly	Low	566 kgs	543 kgs	543 kgs	505 kgs	The residual waste per household figure is considerably better than the target for this year. The figure represents a total tonnage of 84,000 tonnes of household waste (kerbside and Household Waste Recycling Centres) sent to landfill which is a significant improvement of 9643 tonnes less sent to landfill than the previous year. NB this is a draft figure, final figures will be published by DEFRA in November based on this submitted data.
	NI 192	Household waste recycled and composted	Quarterly	High	49.00%	52.00%	52.00%	52.90%	The recycling figure exceeds the target for this year and is an improvement of 3.9 percent on the previous year. This passes the 50% recycling level for the first time for Cheshire East which represents the national recycling target for local authorities for the year 2020. The increase is largely due to the roll out of the silver bin recycling scheme which was fully operational by last October. We would therefore expect to see further improvements in the recycling rate in 2012-13 with a full year of operation of the silver bin recycling service. NB this is a draft figure, final figures will be published by DEFRA in November based on this submitted data.

Corporate Scorecard Report for 11/12 Quarterly Cabinet

(Organisation Summary)

Mar-2012

Objective	Measure		Frequency	Polarity	Result 2010/11	Year End Target 2011/12	Latest Data		Operational Comments
	Ref	Description					Target	Result	
Cabinet Measures									
	NI 193	Municipal waste land filled	Quarterly	Low	47.80%	44.00%	44.00%	43.50%	The municipal waste landfilled is better than the target for this year and an improvement of 4.3% on last year. NB this is a draft figure, final figures will be published by DEFRA in November based on this submitted data.